



April 18<sup>th</sup>, 2024

Dear Customer,

In the coming weeks, you'll notice significant changes at The Fountain Trust Company as we transition to new banking software and digital platforms to elevate your banking experience. This change marks a pivotal moment for us, bringing about enhancements and innovations to serve you better, our valued customer.

We're committed to keeping you informed every step of the way. You can expect to receive regular updates from us, walking you through the changes.

Here's what you should know about the upcoming upgrade and changes to our banking system, scheduled for June 10<sup>th</sup>:

- Contactless Debit Cards – making transactions quick, effortless, and secure!
- Card Management – turn your card on and off, get instant alerts when your card is used, and set spending limits.
- Enhanced Online + Mobile Banking Experience – updated layout and navigation features that gives you the ability to take control of your finances on your own time.
- And much more...

Your feedback is invaluable to us during this time. As we embark on this journey, we want to ensure we meet your expectations every step of the way.

Please contact us at 888-801-8112 if you have any questions.

We're excited about the road ahead and grateful for your continued support. Stay tuned for more updates and thank you for being part of The Fountain Trust Company family.

Sincerely,

Lucas White  
President



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